

GOLFADVISOR.

Top 25 U.S. courses for Staff Friendliness on Golf Advisor in 2017

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The management at the golf course can't handle the weather or how big their facility may be. Even the course conditions and design can be beyond the control of the staff to varying degrees.

But the one element of the golf experience that any course can get close to 100% right, if they really aspire to, is how they treat their golfers. Staff Friendliness is a hugely important factor for golf facilities, especially those with many nearby courses to choose from. How those working at the bag drop or the pro shop treat a novice golfer can be the difference between that person taking to the game for life or ditching the sport for more casual pursuits.

As we've combed through 700,000 reviews since Golf Advisor launch, we learn exactly what drives golfers mad, as well as where a course's efforts are noticed. The smart facilities listen to their customers and adjust accordingly. We're also seeing comments in reviews by golfers that talk about the initial phone call, or even how the ease of booking online can play a factor in how welcoming they perceive the staff to be. The webmasters managing the social accounts or booking engine play a part in the P.R. of a course these days.

Not every course has a fair shake to be considered for our Course Layout or Off-course Amenities best-of lists, but Staff Friendliness is the category that is most achievable for any facility. We compiled this list based on over 150,000 reviews from 92,000 golfers, and there are as many high-dollar resort courses as there are affordable local plays. We've included a quote from each course that demonstrates golfers are in fact noticing the staff's efforts. The next time you encounter the staff at a golf course going above and beyond, be sure to tell us at Golf Advisor. You can write a review [here](#).

Editor's Note: For this list, we combined multi-course facilities and resorts into one entry.

Top 25 courses as rated by Staff Friendliness in 2017

11. Brasstown Valley Resort
Young Harris, Ga.

What they're saying: "The staff is very friendly. They make sure you have a good time."